

My financial health check

1800 007 007 to book your free appointment

Government Services	MyGov – a simple and secure way to access government services online	Am I setup?Is it secure?Do I know how to use it?Can I get my vaccination certificate?
	Centrelink – income support (subject to eligibility)	Have I checked my eligibility?Have I checked whether I am getting the right amount?Do I have a debt, or disagree, with Centrelink?
	Centrepay - a free service to pay bills and expenses as regular deductions from your Centrelink payments	 Do I know how to set it up? Have I set up as many payments as I can? Are any payments for discontinued services? Are any payments going out not mine? Am I checking my Centrepay statement monthly?
	My Aged Care – assistance for older Victorians	Do I know how to access My Aged Care?Do I understand my payments and what they cover?
	NDIS – assistance for people who live with disability	Have I checked my eligibility?Do I know how to manage my package?
Utilities	Water, gas and electricity	 Do I know about the Utilities Relief Grant? Have I accessed the full amount to which I may be entitled? Am I being as efficient as I can?
	Gas and electricity – know you are getting the best rate	Am I on the best rate for my usage?Am I eligible for a concession on my bill
	Non-mains assistance – wood, bottled gas	Have I checked my eligibility for non-mains grants?Have I accessed the full amount to which I am entitled?



My financial health check

1800 007 007 to book your free appointment

Insurance	Car – if something happens, at least damage to others is covered	Is my registration up to date?Am I eligible for a concession on my registration?Am I insured at least third party and is my policy up to date?
	Home – protecting your assets against loss or damage	Do I have home insurance?Are the contents of my home covered if damaged or stolen?
Banking	Bank – where your money should be safe	 Am I doing my own banking? Do I check my statements regularly? Am I confident in using ATM and EFTPOS? Am I able to use internet banking or the banking app? Are my passwords secret and safe?
Debts	Household bills – regular living expenses	Am I behind with my bills?Do I have enough money for food, clothes and medicine?Do I have money for emergencies?
	Loans, borrowings – for example, mortgage, credit cards, payday loans	Are my repayments overdue?Am I worried about a debt?
	Fines – parking, speeding, etc	O Do I have unpaid fines?
Scams	Have you fallen prey to dishonest schemes? Do you know how to protect yourself?	Do I know how to check for scams? Do I know what to do if I get a scam?
Safety	You have a right to feel safe and to make your own decisions	Do I feel safe?Do I make my own decisions?Am I under pressure from anyone?